Capacity Management

9/4/19 QUARTERLY PROVIDER MEETING



Previous Capacity Management

- Service Capacity Management System Launched July 2015
 - DMHAS requested that Providers update daily to facilitate IME referrals
 - This requirement was added to Affiliation Agreements and Contracts
 - 40% of providers have not updated SCMS since 2015
 - o 6 % update SCMS regularly



DMHAS Requirements

• Legislation requires the DMHAS has a capacity management system and that providers update the system in a timely manner.

• DMHAS Audit finding from the Office of Legislative Services recommends SCMS updates by providers at minimum 2X daily.



Implementation

 Daily and twice daily updates require increased staff time and resources.

 How do we meet the legislated requirements for a real-time capacity management system and not burden providers?



COMING IN 2020!

- NJSAMS will generate capacity management lists.
- The capacity will be measured using licensure data and NJSAMS admissions and discharges.
- Capacity will be measured as: licensure capacity, minus admissions, plus discharges in NJSAMS, equals treatment availability (LC + Admit – D/C = Capacity)
 - Every discharge frees up capacity and every admission utilizes capacity, for example if licensed for 40 beds, 20 admissions in NJSAMS equals 20 beds available. A discharge of one person in NJSAMS that day creates 21 beds available

How do Providers Prepare?

- Utilize the Outlier Lists to "clean up" any overdue discharges, and once outliers are resolved, keep NJSAMS current
 - Outlier List was released in July 2019.
 - It shows a list of consumers who significantly exceed the average length of stay, per level of care.
 - For example, while the average length of stay for an individual in Short-Term Residential is 14 days, a consumer's name will appear in the outlier report if the individual has exceeded 30 days in care.
 - Providers can choose to move a client from the Outlier List to active status or to discharge the client in NJSAMS.

Benefits

- The Capacity list will be real time and provide information to referral sources about capacity.
- Should minimize wait times.
- No additional data entry from the provider will be needed- NJSAMS will be sufficient.
- NJSAMS file clean up will mean providers aren't prevented from inputting an admission because the client has an active NJSAMS file at a previous agency.

Next Steps

- DMHAS will work with a PAC subcommittee to develop details and procedures for the Capacity Management.
- DMHAS has embarked on a NJSAM Streamlining project to minimize the time needed to complete NJSAMS admissions and discharges.
- There will be trainings and updates on the new Capacity Management System as it is developed.

Other Ways to Improve Your NJSAMS Experience

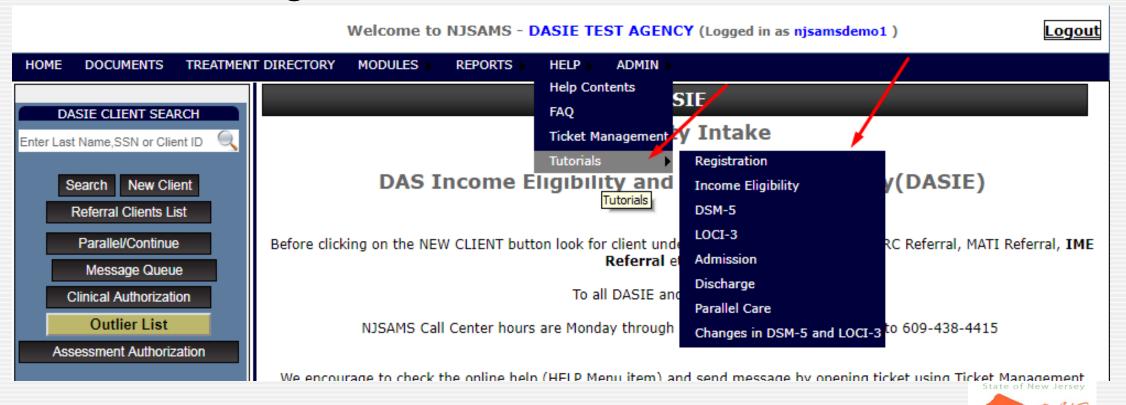
- Sign up for the ASAM training offered by DMHAS and UBHC
 - 5 slots still available at the Hamilton location for the October 21st and 22nd training dates
 - 17 slots still available at the Burlington location for the October 28th and 29th training dates

For information re: NJSMAS Training or ASAM training, email <u>Lily.Veksler@dhs.nj.gov</u>



Other Ways to Improve Your NJSAMS Experience

Access the training Tutorials in NJSAMS:



Human Services